

Krysta Theus

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VP, Global Program Implementation and Management

Experienced healthcare executive with 20+ years of success. Expert in global program management, leadership development workshops, and event facilitation. Directed \$230+ million savings and revenue initiative during COVID. Championed compliance process, saving \$3+ million in 4 months. Mentored 350 executives, boosting engagement scores by 20% in 1 year.

SKILLS

Board Relations, Business Process Optimization, Change Management, Client Relationship Management, Collaboration, Communication and Media Strategy, Event Facilitation, Governance Design, Implementation Design, Integration, Leadership, Leadership Development, Performance Metrics and Reporting, Program Management, Project Portfolio Management, Strategic Planning

WORK EXPERIENCE

Healing Purpose LLC • Cypress, Texas, USA • Mar 2020 - Present

Healing Purpose LLC is a global change leadership and program management group that provides comprehensive solutions in project portfolio management, org strategy design, partner relationships, and leadership development event facilitation.

Founder / CEO

- Awarded Outstanding Leadership in Healthcare by International Health 2.0 Conference for career healthcare achievements and work to improve mental and emotional health in 2 years.
- Featured on international TV, podcasts, and magazines for fostering life and professional promotions for over 1,000 leaders and business owners, improving clarity by 40% in 2 days.
- Facilitated life coaching conference keynote and workshop serving historically underserved and disadvantaged youth with a 100% completion rate in 2 years.

Memorial Hermann Health System • Houston, Texas, USA • Jul 2015 - May 2022

Leading Southwest US health system with 17 hospitals and care delivery sites. Top Accountable Care Organization (ACO) in the country with over 2,000 clinically integrated physicians.

Director, Clinical Care Redesign & Transformation Office

- Direct leadership of a team of 24 directors and managers to spearhead key quality outcome improvements, resulting in over \$230 million in savings and revenue impacts in 4 years.
- Awarded third place in Healthcare Innovation's Annual Innovator Awards for cross-functional achievements and collaborative approach to drive operations workflow efficiency.

Director, Memorial Hermann Physician Network

- Launched successful business development strategy and effective campaigns that accelerated physician network growth by 200% in 1 year.
- Oversaw command center for public relations crisis impacting 300 providers, resulting in 100% network membership retention.

Mayo Clinic • Rochester, Minnesota, USA • Dec 2011 - Jun 2015

World-class destination center solves the world's most challenging medical problems annually for 1.3 million patients from 130 countries. Premier translational research center, identifying and implementing medical practice-transforming

innovations.

Director, Enterprise Project Management Office (Kern Center)

- Maximized outcome success through strong strategic alignment across 6 enterprise-wide translational research programs with direct leadership of 10 project managers.

Senior Health System Engineering Analyst/Internal Business Consultant

- Trained over 500 leaders who earned internal Lean Six Sigma Green Belt designation, strengthening the culture of quality and high reliability across the health system.
- Published in The Journal for Healthcare Quality (JHQ) for transforming care delivery and patient experience through business process optimization and change management initiative.

Sisters Of Mercy Health System • Chesterfield, Missouri, USA • Feb 2011 - Nov 2011

Nationally recognized integrated, multi-state health system and one of the nation's largest Accountable Care Organizations.

Project Manager, Enterprise Project Management Office

- Advanced project management and process quality improvement of technology and clinical practice across the enterprise.
- Facilitated server and patching process review for business risk services audit remediation project involving over 280 external facing servers.

EDUCATION

Master Of Arts in Organizational Management

University Of Phoenix

Bachelor Of Science in Business Administration/Management Information Systems

Saint Louis University

CERTIFICATIONS

Project Management Professional Certification

Project Management Institute

Master Practitioner - Neuro-Linguistic Programming (NLP)

Association for Integrative Psychology